



## **TERMS AND CONDITIONS**

### **RATES**

- Are quoted in South African Rands (ZAR)
- Show per person sharing per night, as well as single occupancy
- Include a delicious full breakfast
- Include 14% VAT
- Child sharing up to age 12 – plus R500 per night
- Minimum 7 night stay in The Proprietors Suite
- Terms and Conditions apply

### **FAMILY FRIENDLY POLICY**

- Children above 12 years will be charged as adults
- Children under 12 years subject to a R500 levy per night when sharing with parents
- Suites which can accommodate children sharing with parents:
  - 1 child only – Mountain and St James Suites
  - 1 or 2 children – Terraces and Simonstown Suites
- Single parents travelling with children pay single occupancy rates plus child levy
- Suite configurations that work well for families requiring 2 bedrooms are:
  - Rodwell and Muizenberg
  - Mountain and Terraces
  - Kalk Bay and Simonstown

### **BOOKING TERMS**

#### Deposits:

- 50% deposit payable at time of booking to secure reservation, balance due on departure
- For stays of longer than 7 days or reserving more than one suite – 70% deposit due to secure reservation, balance due on departure

#### Refund Policy:

- Full refund if notified 30 days prior to arrival date less 10% to a max of R1000 admin fee
- 50% of deposit refunded if cancelled 15 to 30 days before arrival date
- Deposit will be retained if cancelled within 14 days
- Refunds for period 22 December to 6 January subject to re-let and written confirmation
- All refunds subject to management discretion